

## InfoPoint Help

1. It might be worth disabling cellular data on your phone (don't worry if you can't – it's just useful to prevent your phone's cellular connection taking over). It's not necessary but can help when troubleshooting.<sup>2</sup>
2. Open a 'private/incognito' window in your browser.
3. You can also clear your browser history if you wish.
4. Try typing in the address **http://avalon1.LAN** (**http** not https)

